



NEWSFLASH

15TH March 2017

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Please see herein interesting industry information that may be relevant and valuable to you. If you would like more information on any comments noted herein please contact us directly and we will gladly expand or investigate further for you – please direct all enquiries to Graeme Impson on graeme.impson@sctsolutions.co.za

CARGOWISE UPDATE

Dear Clients

CargoWise update

We refer to our newsflash two weeks ago in which we advised that we were changing our software platform and that you could expect to see documentation from us that varied from the past in terms of structure. Whilst no computer implementation as large as what we have undertaken is ever problem free, we have placed a huge amount of effort into pre-training and planning and we do trust that as the customers you have not experienced anything negative during this changeover which from our side has been successful.

There are two issues we wish to bring to your attention and clarify at this point:

- (1) Customs Vat on our SCT Invoices. You will note that Customs Vat costs are reflected in the standard charges column and not as per previously under the Vat column. Vat charges on services (if applicable) are reflected in a Vat Column as per usual. It is our belief that the Customs Vat should also be in the Vat column but we have been advised by programmers that this is technically incorrect and the entire freight industry agrees with them rather than our request. We are still fighting to have this changed but bring to your attention that the Customs Vat is currently included in your basic charges totals and should be deducted when doing your costings. If SCT are providing you with line items costing, then the Customs Vat is definitely not included in the costing. We will keep you updated if we are able to change the programming.

- (2) Status updates. We apologise that the old status update reports have not been sent for two weeks – obviously, the conversion to the new system has meant these reports were invalid and not updated. CargoWise has extensive online reporting capabilities that we will demonstrate to all clients in due course and also has many different status reporting options that we can send via email. In an effort to give all our clients a report that makes the most sense until we get to client specific customised reports, we have designed two standard excel reports that will start to be sent out today. There are two separate reports that you will receive via email (a) Indent Tracking Report: If we are doing your freight forwarding (ex-works and FOB/FCA orders), all orders from placement through to receipt of documentation will be on an indent tracking report (b) Status Update Report – this report will cover status updates on all order from the time we have a set of documentation until delivered and invoiced. Both reports are in an Excel format so that you can manipulate and sort in the fashion that makes the most sense to you. During the month of April we will fine tune the online services and customer specific reports and slowly replace these standard reports for each client.

We thank you for your support and trust that you will start to experience the value add of this more advanced system. Please be assured of our top attention to your orders at all time.



We thank you for your continued support and partnership

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