



# NEWSFLASH

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62 Old Main Road Kloof, 3610; Tel: (0)31 8180320;  
www.sctsolutions.co.za

Please see herein interesting industry information that may be relevant and valuable to you. If you would like more information on any comments noted herein please contact us directly and we will gladly expand or investigate further for you – please direct all enquiries to Graeme Impson on [graeme.impson@sctsolutions.co.za](mailto:graeme.impson@sctsolutions.co.za)

## SCT's UPGRADE TO NEW OPERATIONAL SOFTWARE

To all our valued clients

For well over 18 months, we have been reviewing logistics software options in the market that would facilitate and enhance the service levels we drive through our business. Historically the software available in South Africa for international logistics and customs clearing has been very “old school” and offered limited advanced tools that could assist in optimisation, management, reporting and EDI for our clients supply chain processes.

After significant research, we have settled on a leading global system called **CargoWiseOne** which has been launched in the South African market two to three years ago but is by far the most widely used system globally. The software is significantly more advanced than that which we use currently and we are confident this will support the innovative needs of both SCT, but more importantly, our clients, ensuring we can offer the most advanced operational framework as well as reporting and management tools for this sector.

After a six-month program of training and design we are excited to announce that we go live from 1 March 2017 in the new system. The purpose of this communication at this point is primality to warn our customers that you will experience a new “look and feel” in terms of reporting, documentation, invoicing etc. Whilst we know that change is never an exciting nor welcomed process we do trust that you will find the reporting and documentation significantly more advanced and user friendly than current. We encourage you to contact any of our management should you have any difficulty in reading or assessing anything that is generated by the system.

One of the exciting elements of this new development are the amazing online tools this system offers our clients. We have our own CargoWise trained and accredited professionals (the systems most advanced status globally) in our employ headed up by Joel Parent, and once we have the system bedded down Joel will be visiting all clients to show you the tools that are available and help design any live reporting, statistics or documentation that you feel may add value to your business.

Thank you for your patience through this process and we do trust that your experience of this change will be exceptionally positive. As always, we strive to ensure our clients receive the most advanced solutions available in supply chain management and this change in software is just one of the advances we are making to optimise services and reporting.

Kind regards

**GARY KNIGHT**

*Managing Director*



We thank you for your continued support and partnership

Mail: [graeme.impson@sctsolutions.co.za](mailto:graeme.impson@sctsolutions.co.za)

Tel: + 27 (0)31 818 0320

Fax: +27 (0)31 818 0324

Mobile: +27 (0) 71 4140472